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FRP ESSENTIAL SLEEPERS

Product Warranty

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The rights and obligations afforded to you in this warranty are in addition to any rights and remedies available under Australian State and Federal legislation that cannot be excluded. Nothing in this warranty is to be interpreted as excluding, restricting, or modifying any Australian State or Federal legislation applicable to the supply of goods which cannot be excluded, restricted, or modified.

FITTA Group warrants to the original purchaser of FITTA Essential Sleeper products purchased will be guaranteed to perform under normal conditions for a period of ten years from the date of purchase.

This warranty does not apply to installation of the FITTA FRP Essential Sleepers products. The obligation under this warranty is limited to repair or replacement of the product or components found to be defective by FITTA Group.

This warranty does not cover defects or damage caused by matters outside of the control of FITTA Group, including (without limitation): accident, improper installation or maintenance, incorrect handling, fire, abuse or misuse, normal wear and tear including damage caused during transport or freight on the customer's account, use with other products, acid or alkaline contact, staining from any foreign substance, any act of god, product modifications including but not limited to cutting, drilling or screwing into the product, ordinary wear and tear, minor splits or cracking around connection points, colour and texture variations long-term defects caused by mould or mildew, or normal gradual fading of colour. FITTA FRP Essential Sleepers are not resistant to impact and damage from such incidents is not covered by this warranty.

Under this warranty FITTA Group shall not be liable or responsible for incidental or consequential damages or for any other direct or indirect damage, loss, cost, expense, or fee.
The benefits conferred by this warranty are in addition to all other rights and remedies which the purchaser has under a law in relation to the goods to which this warranty relates. This warranty applies to the original purchaser only and the original invoice as proof of purchase is required in order to process a claim.

Retaining walls built with FITTA products are to be carried out in accordance with AS1170.1. If you would like a copy of our informative engineering please contact us directly. Any structure built outside of these specifications will void the guarantee. FITTA FRP Essential Sleepers are not designed for impact loads, ensure any equipment operations is outside of the 1.5m zone from the wall during constructions, and +/-5mm tolerance is not exceeded during installation.